

**AMENDMENTS TO THE SPECIFICATION**

**Please delete the present Abstract of the Disclosure.**

**Please add the following new Abstract of the Disclosure:**

A service status detecting component for detecting a service status of a computer peripheral and a customer product information storing ~~means-component~~ for updating and storing the specifications information and the service status of this computer peripheral are provided in the computer peripheral, ~~or a computer which acts as an upper-level system of this computer peripheral. In such a configuration,~~ Sales promoting terminals 10-30 for making access to the customer product information storing ~~means-component~~ to thereby read out the specifications information and the service status are arranged in a network to which ~~that the computer peripheral or the a computer serving as an upper-level system for the peripheral is~~ connected. This permits a sales person to confirm ~~at the sales promoting terminals 10-30 the~~ specifications information and the service status of a sold computer peripheral and then compare those information items to each other and discuss them to thereby suggest a purchase plan for expansion, upgrading, functional extension of the apparatus, thus carrying out streamlined business operations without waste of labor.